

**ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)****(Regd. Under the Trade Union Act, 1926; Regd. No. 546 / 2016)**

302, Block No. 4, Ram Krishna Enclave, Nutan Chowk, Sarkanda; Bilaspur (CG)

E-mail : centralaiace@gmail.com ; Ph. 9907434051

Ref No. AIACE/CENTRAL/2023 / 066

Dated 25.8.2023

To

The Commissioner

Coal Mines Provident Fund Organization,

Police Lines,

Dhanbad – 826001

(JHARKHAND)

Sub:- Need for streamlining the process of Preparation of Revised PPO to pensioners retired before October 2022 to facilitate easy starting of Widow pension

Dear Sir,

Subsequent to our long pending agitation for **“Simplification of Widow pension and its starting at Bank Level on due Intimation”**, new procedure and issue of PPO in revised format was launched for pensioners retiring from October, 2022 onwards.

It was also stated that for other pensioners retiring prior to October, 2022 revised PPO will be issued subsequently. However, how this work will be conducted was never disclosed at any platform. The only advice to pensioners, issued by CMPFO was, to convert their pension paying account into “Former or Survivor” mode. **The nodal bank SBI also started issuing different directives at different levels.**

A lot of confusion is also created by different Regional Offices of CMPFO issuing different letters to different offices of CIL and SCC. (vide copies in Annexures – I, II & III).

Your kind attention is requested to attached letter in Annexure-I, issued on 16-8-2023 by Regional Office-III, Asansol to various GMs in Eastern Coalfields Ltd. There are 4 requisitions in this letter which are already in the possession of various wings involved in Pension disbursement as shown below with our observations/comments:

Item No.	Documents required from CIL Offices	Our Observations/Comments
1	Joint photo of pensioner & spouse (3 copies)	Already submitted with employer and CMPFO in the past. Also available with pension paying Bank. If required fresh, there must be Online mode of submission
2	SB A/c details in “F or S” mode of operation	Details are already available with bank
3	PAN and AADHAR details of pensioner & spouse	Details are already available with bank
4	Old PPO Intimation copy	Details available with bank, employer & CMPFO

Thus, as seen above, it is harassment designed for wastage of time in asking documents when these are already available with concerned departments. This is resulting in false circulation of misleading messages by different persons, including Press, in the name of CMPFO.

Under the circumstances, it is requested to **clarify the updated position and any required modalities to be observed by pensioners**, on the issue of revised PPO to retirees of pre-October,2022 period. Simultaneously, it is requested to issue revised Guidelines/SOP/Information to be followed by all offices of CMPFO, the lead bank, the employer and the pensioner.

It is hoped that acceptance of these measures will be duly considered which will go a long way in eliminating misleading communications from all and sundry.

Thanking You,



(P. K. SINGH RATHOR)

Principal General Secretary

Encl: As above

Copy for kind information to

1. The Coal Secretary, Ministry of Coal, New Delhi.
2. Chairman, CIL, Kolkata
3. CMD, SCCL, Kothagudam

75

कोयला खान भविष्य निधि संगठन

COAL MINES PROVIDENT FUND ORGANISATION
(भारत सरकार कोयला मंत्रालय का एक सांविधिक निकाय)
(A Statutory Organization under Ministry of Coal, Government of India)

क्षेत्रीय कार्यालय, III, आसनसोल
REGIONAL OFFICE-III, ASANSOL

पता/Address:-
B.B. COLLEGE ROAD,
USHAGRAM, ASANSOL
DISTT- PASCHIM BURDWAN
WEST BENGAL-713303
फोन नं./Phone No.- 2274174
email :-
Website:- hkr@cmpfu.gov.in

सामाजिक सुरक्षा संगठन
Social Security Organisation

CPF/111/Misc/R-III/ASN/ 2506

Date : 16 August 2023

SPEED POST

To,

1. The GM
Sripur Area Office
Eeastern Coalfield Limited
PO: Sripur Bazar
Dt: Paschim Barddhaman
PIN: 713373 (W.B)
2. The GM
Sodepur Area Office
Eeastern Coalfield Limited
PO: Sundarchak
Dt: Paschim Barddhaman
PIN: 713359 (W.B)
3. The GM
Mugma Area Office
Eeastern Coalfield Limited
P.O.-Mugma
Dist.-Dhanbad
PIN: 828204 (Jharkhand)
4. The GM
Salanpur Area Office
Eeastern Coalfield Limited
PO: Lalganj
Dt: Paschim Barddhaman
PIN: 713359 (W.B)
5. The Dy GM (P/Pen)
ECL HQ, Sanctoria
PO: Dishergarh
Dist: Paschim Barddhaman
PIN: 713333 (W.B)
6. All Independent Units CMFDJL

Sub : Issuance of Revised PPO.

Sir,

With reference to the above it is intimated that this office is in the process of revising PPO intimation. Hence, you are requested to forward the following documents in respect of those pensioners of ECL whose PPO is to be revised :-

1. Joint photographs with spouse in triplicate.
2. SB A/c in F or S mode of operation.
3. Certified copy of Adhaar and PAN card of pensioner and spouse.
4. Old PPO intimation copy.

An early action in this regard is solicited.

Yours faithfully,
20/8
(Vijay Prasad)
Assistant Commissioner

Copy by Speed Post to :-

1. The Commissioner, Coal Mines Provident Fund Organization, Near Police Line, Hirapur, Dhanbad-826014.
2. The Director (Personnel), Eastern Coalfields Limited, Headquarters, Sanctoria, P.O.-Dishergarh, Dist.-Burdwan (W.B.) PIN - 713333. - for kind information and necessary action please.

(Vijay Prasad)
Assistant Commissioner



सामाजिक सुरक्षा संगठन
Social Security Organisation



कोयला खान भविष्य निधि संगठन

COAL MINES PROVIDENT FUND ORGANISATION

(भारत सरकार, कोयला मंत्रालय का एक सांविधिक निकाय)
(A Statutory Organization under Ministry of Coal, Government of India)

क्षेत्रीय कार्यालय दिल्ली
REGIONAL OFFICE DELHI

यूनिट नं. एफ1 / Unit No. 1
सीएससी नं. 2 / CSC No. 2
ब्लॉक जी, प्रीत विहार दि
110092/ Block G, Preet Vi
Delhi-110092
फोन नं./Phone No.-011-
22446419
email: dodelhi@cmpfo.gov.in
Website:- www.cmpfo.gov.in

सं० सीपीएफ/डीई.एल./1/विविध/246/ 30

दिनांक:- 17/4/23

सेवा में,

मुख्य प्रबंधक (कार्मिक),
कोल इण्डिया लिमिटेड,
ब्लॉक 3, प्लेट-ए, 3 फ्लोर,
ईस्ट किडवर्ई नगर ऑफिस कॉम्प्लेक्स,
नई दिल्ली- 110023.

विषय:- पी.पी.ओ. नवीनीकरण करने के संबंध में।

महोदय,

उपरोक्त विषय पर मुख्यालय से प्राप्त पत्र क्रमांक CPF/CP/111(26)/Pen/Misc./HQ/Part/117, दिनांक: 28/02/23 के संदर्भ में कहना है कि सभी पेंशन सदस्यों का नया पी.पी.ओ. सुनिधि के तहत बनना है जिसके लिए सभी पेंशनरों का खाता Former or Survivor होना जरूरी है तथा परिवार विवरण (Spouse), आधार कार्ड, पेन कार्ड इस कार्यालय को सत्यापित करवाकर भेजे ताकि नये पी.पी.ओ. उपलब्ध हो सकें।

संलग्न: पेंशनर विवरण।

भवदीय,

(ए.के. केशव)
क्षेत्रीय आयुक्त-I(SG)

6/4/23

06.04.23



सामाजिक सुरक्षा
संगठन
Social Security
Organisation



कोयला खान भविष्य निधि संगठन COAL

MINES PROVIDENT FUND
ORGANISATION

(भारत सरकार कोयला मंत्रालय का एक सांविधिक निकाय)
(A Statutory Organization under Ministry of Coal, Government of India)

क्षेत्रीय कार्यालय, गोदावरीखानी
REGIONAL OFFICE, GODAVARIKHANI



पता/Address:-
मिलेनियम क्वार्टरम् Millennium
Quarters,
आई. बी. कॉलोनी I. B. Colony,
पो. गोदावरीखानी P. O.
Godavarikhani
जिला: पेद्दापल्ली-505209
Dist. Peddapalli-505209
तेलंगाना Telangana
फोन नं०/Phone No.- 08744-235522
email :- godavarikhani@cmpfo.gov.in
Website:- www.cmpfo.gov.in

LR.NO.CPF/GDK/PEN/Misc/Vol-III/

ई-मेल द्वारा/ By E-mail

614

Date: 12/07/2023.

E Mail

MOST URGENT

To
✓ The Director of Personnel,
The S.C.C.Ltd, Corporate Office,
Kothagudem, Bhadradi Kothagudem Dist,
Telangana State.

Subject: Submission of Revised PPO in respect of existing pensioners-Reg.

Sir,

On the above cited subject, please find herewith the list of 44121 self pensioners the following mentioned information/documents are required to issue Revised PPO copies.

- 1.Spouse details (Aadhar Number, Name)
- 2.Joint photographs (3sets in Passport Size)

Hence, it is requested to furnish the above required details at the earliest. Further it is requested to motivate all the pensioners to convert pension payment SB A/c into Former or Survivor mode for reduce the time delay in settlement of widow pension. Immediate action is highly solicited.

Encl:44,121 self pensioner's list

Yours faithfully

(Signature)
(HARI PACHAURI)

REGIONAL COMMISSIONER -II

Copy to: The Incharge, ATB Cell, RG-I/RG-II/RG-III/SRP/MMR/BPA/BHP Area,
STPP/CMD Office, Hyd.,

REGIONAL COMMISSIONER -II



ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

(Regd. Under the Trade Union Act, 1926; Regd. No. 546 / 2016)

302, Block No. 4, Ram Krishna Enclave, Nutan Chowk, Sarkanda; Bilaspur (CG)

E-mail : centralaiace@gmail.com ; Ph. 9907434051

Ref No. AIACE/CENTRAL/2023 / 068

Dated 26.8.2023

To

The Commissioner

Coal Mines Provident Fund Organization,

Police Lines,

Dhanbad – 826001

(JHARKHAND)

Sub:- Reluctance in streamlining the process of Preparation of Revised PPO to pensioners retired before October 2022 to facilitate easy starting of Widow pension

Dear Sir,

We are dismayed to see the letter issued by CMPFO vide F.No. CPF/111(26)/Pen/Misc/HQ/Vol-III/520 dated 25 August, 2023 (Copy vide Annexure I).

This letter seems to be hurriedly written in reference to our letter no. AIACE/CENTRAL/2023/066 dt. 25-8-2023 on the issue of **“Simplification of Widow pension and its starting at Bank Level on due Intimation”**. (vide Annexure –II)

In our letter we had highlighted the facts that various Regional Offices of CMPFO issuing different letters to different offices of CIL and SCCL asking for documents of pensioners and no office asking for online submission of documents.

This present letter from CMPF, HQ has specified set of documents required from CIL & its subsidiaries (where MCL and CMPDIL have been omitted and private entrepreneurs are not named). The data requirement in this letter varies from earlier letters of Regional Offices of CMPFO in the following way:

- (i) does not specify number of copies of Joint photographs to be submitted
- (ii) documents are classified under mandatory & optional category

We are also surprised to note that instead of asking for online submission of documents, the hard copy mode is being preferred.

It clearly demonstrates defiant attitude of CMPFO towards resolving the issue for which our association has been struggling since 2015. CMPFO continues to adhere to the path of harassing pensioners by asking documents already within the reach of CMPFO and Pension paying bank.

We have a copy of revised PPO issued to a pensioner retired prior to October, 2022. (Attachment-II).

We are not sure of its authenticity and not aware which office of CMPFO has issued it. However, if this PPO is genuine, after specifying the payable pension to widow, the additional information available in this PPO are:

- i) Spouse name
- ii) spouse date of birth
- iii) spouse Aadhar number, and
- iv) Joint photograph of pensioner & spouse pasted on PPO copy.

Needless to say, that all these data and joint photograph are available with the bank because these data are the basic requirements for converting a Pension account into “Former or Survivor” mode of operation. As such, involvement of Banks can ease the process in issuance of revised PPO.

However, if CMPFO desires to go ahead with procurement of these data, then ideally the best way will be to collect it at the time of, either,

- (i) during offline submission of Life Certificates at pension paying branches of bank by suitably modifying the present Life Certificate format, OR,
- (ii) during online submission of Life Certificates along with additionally accepting these data in online mode for which CMPFO may create a separate cell.

You will appreciate the fact that coal pensioners are spread over the entire country, and almost 95% of them are illiterate drawing meagre pension which is non-taxable and are more comfortable with their pension paying branches and most of them are not connected with their former place of working which have disappeared due to either depletion of coal reserves or merger with other collieries. as per present organization structure of CIL and SCCL.

Under these stated conditions, it is requested to rethink the entire process and design it properly so that pensioners are not subjected to wilful harassment.

It is also requested to involve pension paying bank in this process for fetching documents/data which are already available with them.

Hope, urgent and immediate actions are soon started and pensioners are informed through pension paying banks and advertisements in print & electronic media to curb the present confusion and misunderstanding among them.

Thanking You,



(P. K. SINGH RATHOR)

Principal General Secretary

Encl: As above

Copy for kind information to

1. The Coal Secretary, Ministry of Coal, New Delhi.
2. Chairman, CIL, Kolkata
3. CMD, SCCL, Kothagudam
4. D(P), CIL/SCCL
5. D(P), All subsidiaries of CIL

Copy for kind information to the Minister of Coal, Govt of India, New Delhi.



सामाजिक सुरक्षा संगठन
Social Security Organisation

कोयला खान भविष्य निधि संगठन
COAL MINES PROVIDENT FUND ORGANISATION
(भारत सरकार कोयला मंत्रालय का एक सांविधिक निकाय)
(A Statutory Organization under Ministry of Coal, Government of India)

आयुक्त का कार्यालय
OFFICE OF THE COMMISSIONER

पुलिस लाईन, @POLICE LINE,
धनबाद @DHANBAD
पिन /PIN-826014
(झारखण्ड)/(JHARKHAND)
फोन नं०/Phone No.- 0326-2202114
email : commissioner@cmpfo.gov.in
Website:- www.cmpfo.gov.in

F.No. CPF/CP/111(26)/Pen/Misc/HQ/Vol-III/520

Dated - 25 August, 2023

To,

- The Director (P),
(i) CIL and its subsidiaries
(BCCL, ECL, CCL, WCL, NCL, SECL, NECL)
(ii) The Director (P), SCCL
(iii) All Private Coal Companies/ Coal Block.

Sub: Issue of Revised PPO to the existing pensioners for hassle-free payment to their spouse in the event of death – reg:

Sir,

With reference to the subject cited above, I am to inform that this Office is in process of issuing revised PPO so that spouse may get hassle-free pension in the event of death of pensioners. For that purpose, you are requested to provide the following information/documents:

- Name of Spouse
- Existing bank account of the pensioner with "Former or Survivor Mode" & operative with spouse.
- Copy of Aadhar Card of spouse.
- Joint photograph with spouse

In addition, following information would further facilitate the process:

- Copy of PAN Card of spouse
- Mobile No. of spouse
- E-mail id of spouse

The above said information & document compiled and authenticated and routed through Area level/ Area General Manager concerned to Concerned Regional Offices of CMPFO in excel form with soft copy for further processing at Regional Offices level.

Yours faithfully,

(V.K. Mishra) 25/8/23
Commissioner



OFFICE OF THE REGIONAL COMMISSIONER
COAL MINES PROVIDENT FUND OFFICE

Tel. No. Fax No.

Ref No : CMPF/ASN/PPD/

PPD No :- 202151601428
CMPF A/c No : S/2/256/64

To
Name : Asit Kumar Dey
Vill : Niyamatpur
PO : Sitarampur
Dt : Paschim Bardhaman



Sir/Madam

With reference to your application for payment of the above benefits under CMPS 1998, we are glad to inform you that your claim has been settled for payment vide PPD No. 202151601428

Member pension Exit Date from Service :

Validity - till Alive

Name of Pensioner	Pension per month	Arrear+ O/S benefit	Recovery (if any)	Net Arrear payable
Asit Kumar Dey	31,141.00	0.00	0.00	0.00
DOB : 16.01.1956	Aadhar No: 949171584101		PAN No.	ADAPD1130B
Mobile No :	E Mail ID		Branch Name	
Bank Name	Account No	Branch IFSC	NIYAMATPUR	
SBI	34881917725	SBIND0010223		

Widow/Widower Pension (After Death of Member)
Validity - Death or re-marriage which is ever is earlier

Name of Spouse	Pension per month	Ex Gratia (Payable)	Arrear+ O/S benefit	Net Arrear payable
Soma Dey	18,685.00			
DOB : 29.09.1964	Aadhar No: 903029997796		PAN No.	AYDPD4739J
Mobile No :	E Mail ID		Branch Name	
Bank Name	Account No	Branch IFSC		

You are requested to furnish annual life certificate and no-remarriage certificate (in case of widow or widower pension) or non-marriage certificate (in case of daughter) through JEEVAN PRAMAN PORTAL or any Branch of Punjab National Bank or Nodal Bank STATE BANK OF INDIA Main Branch, Dhanbad or through e-mail on cmf.pension@sbi.co.in in all future reference to Regional CMPF office please mention your PPD No. 202151601428 and CMPF A/c No S/2/256/64

Copy to :

1. Manager (P)
Neamatpur Central Workshop
P.O : Sitarampur Dist : Paschim Bardhaman
State : W.B
2. Pensioner's Name : Asit Kumar Dey
Vill : Niyamatpur Niyamatpur
PO : Sitarampur Sitarampur
Dt : Paschim Bardhaman Paschim Bardhaman

Name & Address of Nodal Branch
Asst. Manager

W. S. Dey

Assistant Commissioner-II/Regional commissioner



ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

(Regd. Under the Trade Union Act, 1926; Regd. No. 546 / 2016)

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Dated 25.8.2023

To

The Commissioner

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(JHARKHAND)

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It is hoped that acceptance of these measures will be duly considered which will go a long way in eliminating misleading communications from all and sundry.

Thanking You,



(P. K. SINGH RATHOR)

Principal General Secretary

Encl: As above

Copy for kind information to

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7. Chairman, CIL, Kolkata
8. CMD, SCCL, Kothagudam

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(A Statutory Organization under Ministry of Coal, Government of India)

क्षेत्रीय कार्यालय, III, आसनसोल
REGIONAL OFFICE-III, ASANSOL

पता/Address:-
B.B. COLLEGE, ROAD,
USHAGRAM, ASANSOL
DISTT- PASCHIM BURDWAN
WEST BENGAL-713303
फोन नं./Phone No.- 2274174
email :-
Website:- hkr@cmpfu.gov.in

सामाजिक सुरक्षा संगठन
Social Security Organisation

CPF/111/Misc/R-III/ASN/ 2506

Date : 16 August 2023

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3. The GM
Mugma Area Office
Eeastern Coalfield Limited
P.O.-Mugma
Dist.-Dhanbad
PIN: 828204 (Jharkhand)
4. The GM
Salanpur Area Office
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5. The Dy GM (P/Pen)
ECL HQ, Sanctoria
PO: Dishergarh
Dist: Paschim Barddhaman
PIN: 713333 (W.B)
6. All Independent Units CMFDJL

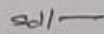
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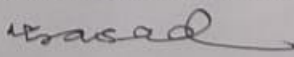
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(Vijay Prasad)
Assistant Commissioner

Copy by Speed Post to :-

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2. The Director (Personnel), Eastern Coalfields Limited, Headquarters, Sanctoria, P.O.-Dishergarh, Dist.-Burdwan (W.B.) PIN - 713333. - for kind information and necessary action please.


(Vijay Prasad)
Assistant Commissioner



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Social Security Organisation



कोयला खान भविष्य निधि संगठन

COAL MINES PROVIDENT FUND ORGANISATION

(भारत सरकार, कोयला मंत्रालय का एक सांविधिक निकाय)
(A Statutory Organization under Ministry of Coal, Government of India)

क्षेत्रीय कार्यालय दिल्ली
REGIONAL OFFICE DELHI

यूनिट नं. एफ1 / Unit No. 1
सीएससी नं. 2 / CSC No. 2
ब्लॉक जी, प्रीत विहार दि
110092/ Block G, Preet Vi
Delhi-110092
फोन नं./Phone No.-011-
22446419
email: dodelhi@cmpfo.gov.in
Website:- www.cmpfo.gov.in

सं० सीपीएफ/डीईएल/1/विविध/246/ 30

दिनांक:- 17/4/23

सेवा में,

मुख्य प्रबंधक (कार्मिक),
कोल इण्डिया लिमिटेड,
ब्लॉक 3, प्लेट-ए, 3 फ्लोर,
ईस्ट किडवर्ई नगर ऑफिस कॉम्प्लेक्स,
नई दिल्ली- 110023.

विषय:- पी.पी.ओ. नवीनीकरण करने के संबंध में।

महोदय,

उपरोक्त विषय पर मुख्यालय से प्राप्त पत्र क्रमांक CPF/CP/111(26)/Pen/Misc./HQ/Part/117, दिनांक: 28/02/23 के संदर्भ में कहना है कि सभी पेंशन सदस्यों का नया पी.पी.ओ. सुनिधि के तहत बनना है जिसके लिए सभी पेंशनरों का खाता Former or Survivor होना जरूरी है तथा परिवार विवरण (Spouse), आधार कार्ड, पेन कार्ड इस कार्यालय को सत्यापित करवाकर भेजे ताकि नये पी.पी.ओ. उपलब्ध हो सकें।

संलग्न: पेंशनर विवरण।

भवदीय,

(ए.के. केशव)
क्षेत्रीय आयुक्त-I(SG)

6/4/23

6/4/23



सामाजिक सुरक्षा
संगठन
Social Security
Organisation



कोयला खान भविष्य निधि संगठन COAL

MINES PROVIDENT FUND
ORGANISATION

(भारत सरकार कोयला मंत्रालय का एक सांविधिक निकाय)
(A Statutory Organization under Ministry of Coal, Government of India)

क्षेत्रीय कार्यालय, गोदावरीखानी
REGIONAL OFFICE, GODAVARIKHANI



पता/Address:-
मिलेनियम क्वार्टरम् Millennium
Quarters,
आई. बी. कॉलोनी I. B. Colony,
पो. गोदावरीखानी P. O.
Godavarikhani
जिला: पेद्दापल्ली-505209
Dist. Peddapalli-505209
तेलंगाना Telangana
फोन नं०/Phone No.- 08744-235522
email :- godavarikhani@cmpfo.gov.in
Website:- www.cmpfo.gov.in

LR.NO.CPF/GDK/PEN/Misc/Vol-III/

ई-मेल द्वारा/ By E-mail

614

Date: 12/07/2023.

E Mail

MOST URGENT

To
✓ The Director of Personnel,
The S.C.C.Ltd, Corporate Office,
Kothagudem, Bhadradi Kothagudem Dist,
Telangana State.

Subject: Submission of Revised PPO in respect of existing pensioners-Reg.

Sir,

On the above cited subject, please find herewith the list of 44121 self pensioners the following mentioned information/documents are required to issue Revised PPO copies.

- 1.Spouse details (Aadhar Number, Name)
- 2.Joint photographs (3sets in Passport Size)

Hence, it is requested to furnish the above required details at the earliest. Further it is requested to motivate all the pensioners to convert pension payment SB A/c into Former or Survivor mode for reduce the time delay in settlement of widow pension. Immediate action is highly solicited.

Encl:44,121 self pensioner's list

Yours faithfully

(Signature)
(HARI PACHAURI)

REGIONAL COMMISSIONER -II

Copy to: The Incharge, ATB Cell, RG-I/RG-II/RG-III/SRP/MMR/BPA/BHP Area,
STPP/CMD Office, Hyd.,

REGIONAL COMMISSIONER -II



ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

(Regd. under The Trade Union Act 1926; Regd. No. 546 / 2016)

302, Block No. -4, RamKrishna Enclave, Nutan Chowk, Sarkanda, Bilaspur (CG)

Email: centralaiace@gmail.com; Ph. 9907434051

Ref No. AIACE/CENTRAL / 010

Dated 24.1.2024

To

The Chairman,
Coal India Ltd.,
Kolkata

Sub: Multiple directives from different subsidiary companies/areas leading to all around confusion regarding issue of Revised PPO

Dear Sir,

Your kind attention is requested to be drawn to your letter no. CIL/CH/4354 dt 3-1-2024 on the subject of "Issue of Revised PPO to the existing pensioners for hassle-free payment to their spouse in the event of death. (Vide Annexure – I).

The letter shows your concern towards starting hassle-free pension to spouse in event of death of pensioners which is being discussed since long at different fora.

As pointed in paragraph marked "A", the required data is required to be submitted by coal companies in excel format as mentioned in CMPFO letter dated 25-8-2023. Accordingly, order was issued by CIL that, concerned officials may be sensitized in the matter for completion with suggestions for appointment of subsidiary-wise nodal officer.

Surprisingly, your above instructions have been conveniently misinterpreted by subsidiary companies as every subsidiary is notifying pensioners to submit data by speed-post/courier etc to different agencies. These subsidiaries have cleverly shifted the onus to pensioners who are around 6 lakhs in number and 85-90% of them are illiterate and staying at remote places away from any media connections.

Your very good intention has rather boomeranged on pensioners who are running from pillar to post bewildered as what to do.

Your attention is drawn to an earlier consensus where it was agreed that CIL and CMPFO persons will work in tandem to visit all colliery offices and pension disbursing banks for compiling the required data.

This appears to be best feasible solution which has the potential to complete the task in a month or two. It is apprehended that this task of issuing revised PPO may take years and also may remain unfinished.

The approach adopted by different companies, i.e. calling data from individual pensioners will surely delay the issuance of revised PPO for long. Moreover, those who are single i.e. widow or widower need not be issued revised PPO and the payment of pension may be continued.

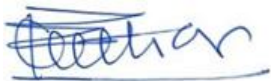
In the meeting with you on 15/1/2024, this issue was raised before you and preparedness of our associations AIACE and AICPA, to work with the management in issuance of revised PPO to the pensioners, was intimated to you.

We want to bring to your notice one another aspect which needs to be looked by all concerned. It is to be noted that the revised PPO is needed for hassle-free starting of pension to the surviving spouse as well as for **Diyang children** of pensioners, as notified in a recent Gazette notification.

Hence, ideally, the revised PPO needs to incorporate details of Divyang children as well. For this, proper notice be issued with wider publicity so that pensioners who are having surviving Diyang children may submit the data and certificates issued by the competent authority for inclusion in the revised PPO.

Under the circumstances, we seek your kind intervention and request for needful instructions to be issued in the capacity of chairman, CIL to all concerned of CIL and its subsidiary companies as well as CMPFO officials in the capacity of member of CMPF Trusty Board to take cognisance of above points while preparing revised PPO.

Yours sincerely,



(P. K. SINGH RATHOR)
Principal General Secretary, AIACE

CC

D(P&IR)

All CMDs – ECL, BCCL, CCL, WCL, SECL, MCL, NCL, CMPDIL

CMD, SCCL - with similar request.

CMPF Commissioner, Dhanbad.

Copy for information to:

Hon'ble Minister of Coal, Govt of India, New Delhi.

Coal Secretary, Govt of India, New Delhi.



(महाराष्ट्र कंपनी)

**COAL INDIA LIMITED**

(Govt. of India Enterprise)
Premises No.04, MAR, Plot no.AF-III
Action Area 1A, New Town, Rajarhat,
KOLKATA - 700 156
CIN : L23109WB1973GOI028844

(An ISO 9001:2015, ISO 14001:2015 & ISO 50001:2011 Certified Company)

संदर्भ सं: CIL/CH/ 4354

दिनांक: 3.1.2024

The C.M.D.,
ECL/BCCL/CCL/WCL/NCL/MCL/SECL/CMPDIL

विषय: Issue of revised PPO to the existing pensioners for hassle-free payment to their spouse in the event of death

Dear Sir,

The matter of starting hassle-free pension to spouse in event of death of pensioners is being discussed since long at different fora.

Commissioner, CMPFO vide letter no.: CPF/CP/111 (26)/Pen/Misc/HQ/Vol.-III/520 dated 25th August 2023 **(Annexure-A)** addressed to Director (Personnel) of CIL & Subsidiaries requested to provide compiled and authenticated documents of spouse/pensioners routed through Area level/Area General Manager to concerned Regional Offices of CMPFO in excel for with soft copy for issuing revised PPO.

Director (P & IR), CIL vide letter no.: CIL/D (P & IR): 005:10:101 dated 04.09.2023 **(Annexure-B)** raised the issues/difficulties faced in providing information as sought by Commissioner, CMPFO.

Subsequently, Additional Commissioner, CMPFO vide letter no.: CPF/CP/111 (26)/Pen/Misc/HQ/Vol.-III/565 dated 14th Sept,2023 addressed to officials of CMPFO **(Annexure-C)** provided a format of revised PPO for generating and issuing revised PPOs within a month, for achieving the objective of hassle free payment of spouse pension.

However, it has been learnt that progress neither from coal companies' side nor from CMPFO's side has been made, due to which the retired employees of coal companies, at present, are clueless and accordingly raising their concerns at all levels.

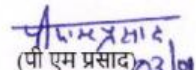
A

The matter was discussed with Commissioner, CMPFO on 02.01.2024 and he has assured to provide all assistance in clearing the issue from their end. The desired information, as sought by CMPFO, is required to be submitted by coal companies in excel format as mentioned in above letter dated 25.08.2023.

Therefore, it is being requested that the concerned officials may be sensitized in the matter for completion of the task at the earliest. It is also suggested that a subsidiary-wise nodal officer may be appointed for monitoring and completion of the above task on priority basis. The details of nodal officers to be sent to GM (MP & IR), CIL.

A review meeting on the matter will be held with Director (Personnel) of Subsidiaries alongwith the concerned officials in next week.

भवदीय,


(पी एम प्रसाद) 03/01/24
अध्यक्ष

Cc: Director (P & IR), CIL
Cc: Director (Fin), CIL



ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

(Regd. under The Trade Union Act 1926; Regd. No. 546 / 2016)

302, Block No. -4, Ram Krishna Enclave, Nutan Chowk, Sarkanda, Bilaspur (CG)

Email: centralaiace@gmail.com; Ph. 9907434051

आधिकारिक हिन्दी अनुवाद

संदर्भ संख्या एआईएसीई/सेंट्रल/030

दिनांक 4.4.2024

सेवा में,

1. अध्यक्ष,
कोल इंडिया लिमिटेड,
कोलकाता
2. अध्यक्ष,
भारतीय स्टेट बैंक
3. सीएमडी, एससीसीएल,
कोठागुडेम, तेलंगाना
4. आयुक्त, सीएमपीएफओ,
धनबाद

विषय: संशोधित पीपीओ जारी करने के लिए आवश्यक डेटा संग्रह के लिए पेंशन वितरण बैंकों को शामिल करने के लिए पत्र संख्या
एआईएसीई/सेंट्रल/2023/66 दिनांक 25/8/2023 के माध्यम से एआईएसीई के पहले के प्रस्ताव पर फिर से विचार करने का
अनुरोध

प्रिय महोदय,

सीएमपीएफओ द्वारा कोयला कर्मचारियों को सेवानिवृत्ति के बाद जीवनसाथी के नाम और उनकी तस्वीरों सहित सभी आवश्यक डेटा एकत्र करने के बाद पीपीओ जारी किया जाता है। समय पर जीवन प्रमाण पत्र जमा करने पर बैंक बिना किसी समस्या के पेंशन का वितरण करता है। अधिकांश पेंशनभोगियों ने अपने पेंशन खाते को "पूर्व या उत्तरजीवी" के रूप में परिवर्तित कर लिया है।

विधवा पेंशन को सुचारू रूप से शुरू करने की सुविधा के लिए, संशोधित पीपीओ जारी करने हेतु, जीवनसाथी का आधार कार्ड, पैन कार्ड (यदि आवश्यक हो) और अन्य डेटा एकत्र करने की कवायद शुरू की गई है, जिनमें से अधिकांश डाटा कंपनी, सीएमपीएफओ और पेंशन वितरण बैंकों के पास पहले से ही उपलब्ध हैं।

यह ध्यान दिया जाना चाहिए और सराहना की जानी चाहिए कि एआईएसीई/एआईसीपीए लाभार्थियों की मृत्यु के मामले में जीवनसाथी को परेशानी मुक्त पेंशन शुरू करने के लिए संघर्ष कर रहा है।

जीवनसाथी को पेंशन शुरू करने के लिए, केवल लाभार्थी के मृत्यु प्रमाण पत्र की आवश्यकता होती है क्योंकि आधार कार्ड, जीवनसाथी का पैन कार्ड (यदि आवश्यक हो), पेंशन भुगतान करने वाले बैंकों के पास उपलब्ध हैं।

सीआईएल और इसकी सहायक कंपनियों और एससीसीएल ने देश भर में, यहां तक कि ग्रामीण इलाकों में और मीडिया कवरेज से दूर बसे मौजूदा पेंशनभोगियों से कई डेटा एकत्र करने के लिए कई नोटिस जारी किए हैं। इन आंकड़ों को पेंशनभोगियों द्वारा दोबारा जमा करने की बिल्कुल भी आवश्यकता नहीं है। अलग-अलग नोटिस से पेंशनधारकों में हड़कंप मच गया है।

ऐसी आशंका है कि कोयला कंपनियाँ पेंशनभोगियों का पता लगाने और उनसे पूरी तरह से डेटा एकत्र करने में सक्षम नहीं होंगी और यह संशोधित पीपीओ एक या दो साल में जारी होने की संभावना नहीं है और कोयला पेंशनभोगियों के जीवनसाथियों को लाभार्थी की मृत्यु के बाद पेंशन शुरू होने में उत्पीड़न का सामना करना पड़ता रहेगा।

इससे पहले, एआईएसीई में हमने लाभार्थी पेंशनभोगियों के जीवनसाथियों के लिए विधवा पेंशन शुरू करने के लिए आवश्यक डेटा के संग्रह के लिए एक आसान वैकल्पिक मार्ग के रूप में नोडल बैंकों को शामिल करने का सुझाव दिया था। (अनुलग्नक-I के अनुसार प्रतिलिपि)

उपरोक्त पत्र में हमारे सुझावों को नजरअंदाज करते हुए सीएमपीएफओ ने अपने पत्र क्रमांक सीपीएफ/सीपी/111(26)पेन/विविध/मुख्यालय/वॉल्यूम-III/520 दिनांक 25 अगस्त, 2023 के माध्यम से सभी कोयला कंपनियों को संशोधित पीपीओ जारी करने के लिए विभिन्न उपायों को सुझाते हुए सूचित किया गया। (अनुलग्नक-II के अनुसार प्रतिलिपि)

तदनुसार, कोयला कंपनियों ने सीआईएल और इसकी सहायक कंपनियों के सेवानिवृत्त कर्मचारियों के संबंध में संशोधित पीपीओ फॉर्म जमा करने के विभिन्न उपाय शुरू किए, जैसा कि सीआईएल/सी-5बी/पेंशन/181 दिनांक 27.03.2024 के माध्यम से सीआईएल द्वारा प्रसारित कार्यवृत्त से पता चलता है।। (अनुलग्नक-III के अनुसार प्रतिलिपि)

ध्यान देने वाली बात यह है कि पिछले 7 महीनों में सीआईएल के सभी प्रयासों के बावजूद, 7% से कम पेंशनभोगियों ने सीएमपीएफओ द्वारा मांगे गए डेटा जमा करने के अनुरोध पर प्रतिक्रिया व्यक्त की है।

जितनी देरी होगी, जालसाज खुद को सीएमपीएफओ और एसबीआई के अधिकारियों के रूप में बताकर पेंशनभोगियों को ठगने के लिए उतने ही अधिक सक्रिय होंगे। कोयला कर्मियों के साथ ऑनलाइन धोखाधड़ी की जा रही है और उनके बैंक से पैसे ठग लिये जा रहे हैं। खुद को सीएमपीएफओ अधिकारी बताने वाले संदिग्ध पेंशनभोगियों को ऑनलाइन डेटा जमा करने के लिए नियमित रूप से कॉल कर रहे हैं। ऐसे कई मामले हैं जहां फर्जी तरीके से खातों से लाखों रुपये निकाल लिए गए हैं। यह स्पष्ट रूप से संशोधित पीपीओ के आवंटन में देरी का परिणाम है जिसमें अगले लाभार्थी (पति/पत्नी और दिव्यांग बेटा/बेटी यदि कोई हो) के नाम का उल्लेख किया गया हो।

हमें लगता है कि, अधिकांश कम शिक्षित और डिजिटल रूप से अशिक्षित सीएमपीएस-1998 पेंशनभोगियों के लिए केवल नोटिस जारी करके सीएमपीएफओ धोखेबाजों के जाल में न फंसने की चेतावनी दे कर अपनी जिम्मेदारी से बच नहीं सकता है। (सीएमपीएफओ नोटिस अनुबंध-IV के माध्यम से)

निश्चित रूप से, यह सीआईएल/एससीसीएल/सीएमपीएफओ द्वारा उन पेंशनभोगियों से डेटा एकत्र करने का एक निरर्थक प्रयास है जिनके बारे में कंपनी को अब तक ठीक से पता नहीं है कि वे कहाँ हैं। इसके अलावा अधिकांश पुराने पेंशनभोगी सोशल मीडिया नेटवर्क से बाहर हैं और इसलिए कंपनी के नोटिस और विज्ञापनों का जवाब नहीं देंगे। साथ ही कंपनी का फंड स्थानीय और राष्ट्रीय अखबारों में विज्ञापन देने में बर्बाद हो जायेगा।

दिव्यांग बच्चों के मामले में, जिन्हें हालिया राजपत्र अधिसूचना द्वारा 25% पेंशन की अनुमति दी गई है, उनके लिए भी पेंशनभोगियों से डेटा एकत्र करने की आवश्यकता है क्योंकि ये डेटा कंपनी, सीएमपीएफओ और पेंशन वितरण बैंकों के पास उपलब्ध नहीं हैं।

अनुरोध है कि सीएमपीएफओ संशोधित पीपीओ में पेंशनभोगियों के दिव्यांग बच्चों, यदि कोई हो, के नाम का उल्लेख करने के लिए पहल करें, जो इसके लिए आवेदन करते हैं और इसके समर्थन में आवश्यक दस्तावेज जमा करते हैं।

इन परिस्थितियों में, हम विनम्रतापूर्वक अनुरोध करते हैं कि सीआईएल/एससीसीएल प्रबंधन, सीएमपीएफओ, एसबीआई और सीएमपीएफ पेंशन से निपटने वाले अन्य पेंशन वितरण बैंक इस मुद्दे को हल करें। बैंकों को लाभार्थी/पेंशनभोगियों के मृत्यु प्रमाण पत्र जमा करने के बाद सभी के लिए संशोधित पीपीओ जारी होने तक एक ही पीपीओ रखते हुए जीवनसाथी पेंशन शुरू करने का निर्देश/अधिदेश दिया जा सकता है।

इससे सीआईएल अधिकारियों को डेटा एकत्र करने में बड़े पैमाने पर व्यर्थ कार्रवाई से राहत मिलेगी और साथ ही लाभार्थी की मृत्यु के बाद पेंशनभोगियों और पति या पत्नी को पेंशन प्राप्त करने में आसानी होगी।

आशा है, सीआईएल/एससीसीएल/एसबीआई और अन्य संबंधित बैंक हमारे प्रस्ताव पर तत्काल कार्रवाई करेंगे।

सादर,

(पी.के. सिंह राठौड़)

प्रधान महासचिव, AIACE

प्रतिलिपि

सचिव, कोयला मंत्रालय, नई दिल्ली

सीएमडी, एससीसीएल, कोठागुडेम

सभी निदेशक, सीआईएल, कोलकाता

सभी सीएमडी - ईसीएल/बीसीसीएल/सीसीएल/डब्ल्यूसीएल/एसईसीएल/एमसीएल/एनसीएल/सीएमपीडीआईएल


ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)
(Regd. Under the Trade Union Act, 1926; Regd. No. 546 / 2016)

302, Block No. 4, Ram Krishna Enclave, Nutan Chowk, Sarkanda; Bilaspur (CG)

E-mail : centralaiace@gmail.com ; Ph. 9907434051

Ref No. AIACE/CENTRAL/2023 / 066
Dated
25.8.2023

To

The Commissioner
Coal Mines Provident Fund Organization,
Police Lines,
Dhanbad – 826001
(JHARKHAND)

Sub:- Need for streamlining the process of Preparation of Revised PPO to pensioners retired before October 2022 to facilitate easy starting of Widow pension

Dear Sir,

Subsequent to our long pending agitation for **“Simplification of Widow pension and its starting at Bank Level on due Intimation”**, new procedure and issue of PPO in revised format was launched for pensioners retiring from October, 2022 onwards.

It was also stated that for other pensioners retiring prior to October, 2022 revised PPO will be issued subsequently. However, how this work will be conducted was never disclosed at any platform. The only advice to pensioners, issued by CMPFO was, to convert their pension paying account into “Former or Survivor” mode. **The nodal bank SBI also started issuing different directives at different levels.**

A lot of confusion is also created by different Regional Offices of CMPFO issuing different letters to different offices of CIL and SCC. (vide copies in Annexures – I, II & III).

Your kind attention is requested to attached letter in Annexure-I, issued on 16-8-2023 by Regional Office-III, Asansol to various GMs in Eastern Coalfields Ltd. There are 4 requisitions in this letter which are already in the possession of various wings involved in Pension disbursement as shown below with our observations/comments:

Item No.	Documents required from CIL Offices	Our Observations/Comments
----------	-------------------------------------	---------------------------

1	Joint photo of pensioner & spouse (3 copies)	Already submitted with employer and CMPFO in the past. Also available with pension paying Bank. If required fresh, there must be Online mode of submission
2	SB A/c details in "F or S" mode of operation	Details are already available with bank
3	PAN and AADHAR details of pensioner & spouse	Details are already available with bank
4	Old PPO Intimation copy	Details available with bank, employer & CMPFO

Thus, as seen above, it is harassment designed for wastage of time in asking documents when these are already available with concerned departments. This is resulting in false circulation of misleading messages by different persons, including Press, in the name of CMPFO.

Under the circumstances, it is requested to **clarify the updated position and any required modalities to be observed by pensioners**, on the issue of revised PPO to retirees of pre-October,2022 period. Simultaneously, it is requested to issue revised Guidelines/SOP/Information to be followed by all offices of CMPFO, the lead bank, the employer and the pensioner.

It is hoped that acceptance of these measures will be duly considered which will go a long way in eliminating misleading communications from all and sundry.

Thanking You,



(P. K. SINGH RATHOR)

Principal General Secretary

Encl: As above

Copy for kind information to

1. The Coal Secretary, Ministry of Coal, New Delhi.
2. Chairman, CIL, Kolkata
3. CMD, SCCL, Kothagudam



सामाजिक सुरक्षा संगठन
Social Security Organisation

कोयला खान भविष्य निधि संगठन
COAL MINES PROVIDENT FUND ORGANISATION
(भारत सरकार कोयला मंत्रालय का एक सांविधिक निकाय)
(A Statutory Organization under Ministry of Coal, Government of India)
आयुक्त का कार्यालय
OFFICE OF THE COMMISSIONER

पुलिस लाईन, @POLICE LINE,
धनबाद @DHANBAD
पिन /PIN-826014
(झारखण्ड)/(JHARKHAND)
फोन नं./Phone No.- 0326-2202114
email : commissioner@cmpfo.gov.in
Website:- www.cmpfo.gov.in

F.No. CPF/CP/111(26)/Pen/Misc/HQ/Vol-III/520

Dated - 25 August, 2023

To,

- The Director (P),
(i) CIL and its subsidiaries
(BCCL, ECL, CCL, WCL, NCL, SECL, NECL)
(ii) The Director (P), SCCL
(iii) All Private Coal Companies/ Coal Block.

Sub: Issue of Revised PPO to the existing pensioners for hassle-free payment to their spouse in the event of death – reg:

Sir,

With reference to the subject cited above, I am to inform that this Office is in process of issuing revised PPO so that spouse may get hassle-free pension in the event of death of pensioners. For that purpose, you are requested to provide the following information/documents:


- Name of Spouse
- Existing bank account of the pensioner with "Former or Survivor Mode" & operative with spouse.
- Copy of Aadhar Card of spouse.
- Joint photograph with spouse

In addition, following information would further facilitate the process:

- Copy of PAN Card of spouse
- Mobile No. of spouse
- E-mail id of spouse

The above said information & document compiled and authenticated and routed through Area level/ Area General Manager concerned to Concerned Regional Offices of CMPFO in excel form with soft copy for further processing at Regional Offices level.

Yours faithfully,


(V.K. Mishra) 25/8/23
Commissioner

कोल इण्डिया लिमिटेड**(एक महारत्न कंपनी)****श्र. श. एवं औ. सं. विभाग**

कोलभवन, प्रीमाईस-4, एम. ए. आर. प्लॉटस: ए.एफ. III

ए. ए.: 1-A, न्यूटाउन, राजरहाट, कोलकाता-700156

सी.आई.एन: L23109WB1973GOI028844

फोन: 033 2324 4112, फैक्स-033 2324 6527

ई-मेल - gmmprir.cil@coalindia.in

वेबसाइट: www.coalindia.in

**COAL INDIA LIMITED**
(A Maharatna Company)
MP&IR DIVISION

Coal Bhawan Premise No.4, MAR Plot NoAF-III

AA-1A, New Town, Rajarhat, Kolkata 700156

CIN: L23109WB1973GOI028844

Phone: 033 2324 4112, Fax – 033 2224 6527

E-Mail: gmmprir.cil@coalindia.in

Website - www.coalindia.in

(एक आई.एस.ओ.:9001:2015, आई.एस.ओ.:14001:2015 एवं आई.एस.ओ.:9001:2015 प्रमाणित कंपनी)

दिनांक 27.03.2024

संदर्भ : सीआईएल/सी-5बी/पेंशन/781

MINUTES OF THE MEETING DATED 22.03.2024 REGARDING SUBMISSION OF REVISED PPO FORMS IN RESPECT OF RETIRED EMPLOYEES OF CIL AND ITS SUBSIDIARIES.**Participants :**

Sl. No.	Representation from HQ	SL. No.	Representation from Subsidiaries
1.	Chairman cum Managing Director	1.	D(P), CCL
2.	Director(P&IR)	2.	D(P), SECL
3.	ED(Co-ordination)	3.	D(P), NCL
4.	General Manager(MP & IR)	4.	D(P), MCL
5.	TS to DP	5.	D(P), WCL
6.	Sr. Manager(P/IR)	6.	D(T & CRD), CMPDIL
		7.	General Manager(P/IR), BCCL
		8.	General Manager(P), ECL

The meeting began with the welcome address and brief introduction of the subject by the General Manager (MP & IR), CIL.

Thereafter, the Director (P & IR), CIL addressed the participants and congratulated the Director (Personnel), SECL on his appointment to the post. Moving on, he emphasized on the importance of submission of the revised PPOs for the employees of the Company as well as their spouses, on how in the present system the spouse of an ex-employee faces hardship in commencement of pension in the event of the date of the ex-employee, and how the same can be mitigated by the present drive initiated by CIL.

Deliberation:

Subsequently, the General Manager (MP & IR), CIL shared a presentation on the subject with the subsidiaries and explained the progress of each subsidiary on the subject, while highlighting the challenges cited by the subsidiaries, as under:

1. Despite wide publicity, the response is very slow
2. Difficult to track/ establish communication as pensioners after retirement have settled far away from their place of work.
3. Difficult to get the data of existing pensioners.
4. List of pensioners not furnished by CMPFO.
5. Feedback on number of revised PPO issued not provided by CMPFO.

The house was informed that at present merely 22397 ex-employees out of the tentatively reported numbers of 3,33,186 ex-employees have submitted their revised PPOs to CMPFO, which is only 6.72 % of the total target population.

Thereafter, review was undertaken with each subsidiary on the action being taken at their end for prompt execution of the activity.

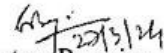
The subsidiaries informed that they are continuously disseminating message to the retired employees for submission of the revised PPOs to CMPFO through various mediums, including social media, newspapers, etc. The subsidiaries also cited challenges faced by them in the process due to non-availability of information with respect to the place of residence/ contact details, etc of such retired employees. Further, they also expressed need for heightened level of cooperation from CMPFO on the subject.

Decision:

After due deliberation with all subsidiaries the following decision was taken:

1. All subsidiaries shall undertake the activity on Mission-mode and execute the same within a period of three months.
2. The Subsidiaries will make appropriate use of social media, newspapers (both local and national), Union representatives, existing employees, etc. for intensive dissemination of message and time-bound execution of the activity.

The meeting ended with thanks to all participants.


Goutam Banerjee
General Manager (MP & IR)

Distribution to :

1. The Director (Personnel), CCL/ ECL/ BCCL/ NCL/ SECL/ WCL/ MCL/CMPDIL/ NEC
2. The ED(Co-ordination), CIL
3. The General Manager/ HOD(IR), CCL/ ECL/ BCCL/ NCL/ SECL/ WCL/ MCL/CMPDIL/ NEC
4. The HOD(Pension), CCL/ ECL/ BCCL/ NCL/ SECL/ WCL/ MCL/CMPDIL/ NEC
5. The Technical Secretary to Director(P&IR), CIL/CCL/ ECL/ BCCL/ NCL/ SECL/ WCL/ MCL/CMPDIL/ NEC
6. Office Copy.

PUBLIC NOTICE

“Awareness amongst all members of CMPFO to beware from fraudsters & Clarification from CMPFO”

ATTENTION

Dear CMPF subscribers/ pensioners,

A special drive is being carried out by CMPFO through the Regional Offices for issuance of revised PPO to the retired **pensioners** of the Coal Companies **on** submission of application with required authenticated documents through the respective areas. Also, C-CARES, an online portal, was launched recently where all claims are being settled online.

As CMPFO is marching towards complete transparency and standing by its **subscribers** during and after **exit from** service, some **unscrupulous** elements with **vested interest** have resorted to serious online fraud resulting in siphoning of lakhs of rupees of the members' **hard-earned PF/ Pension money**.

Two unfortunate incidents have come to the notice where members of CMPFO have been duped huge amount of money by imposters pretending to be or impersonating as CMPFO Officials trying to assist one pensioner for submission of revised PPO application form and **for** activation of online operations of Senior Citizen Pensioners' Accounts of **another pensioner**.

In view of the above, all CMPF **subscribers/ pensioners are hereby cautioned** to beware of such fraudsters and advised ***not to share ATM PIN, internet banking passwords, screen shots of mobile, clicking on links shared*** etc., as CMPFO never asks any member to share such information.

The subscribers/ pensioners are hereby advised to contact CMPFO or the concerned Regional Office directly for any information / assistance regarding revised PPO and other services **on the address and telephone numbers appearing only on the website of the CMPFO.**

***** Be Vigilant Be Safe*****

Ref No. AIACE/CENTRAL / 040

Dated 6.5.2024

To

The Commissioner, CMPFO,

Police Lines,

Dhanbad

Sub: Request for involving Pension disbursing Banks for distributing revised PPO to pensioners using Banks' network

Dear Sir,

It is to be noted and appreciated that AIACE/AICPA has been struggling for ensuring hassle free start pension to spouses, in the case of death of the beneficiaries as is seen in Enclosure-I.

For issuing revised PPO to facilitate smooth starting of Widow pension, the exercise has been undertaken by CMPFO for collection of Aadhar card, PAN card (if needed) of the spouse and other data.

In the next phase, CMPFO has started distribution of these revised PPOs by Speed-Post/Courier service to eligible pensioners. The cost involved in sending revised PPO to a pensioner is about Rs 50 per pensioner which will aggregate to roughly an expenditure of Rs 3 crores for 6 lakhs pensioners. Moreover, there is no guarantee that revised PPO will reach to correct person in view of the pathetic courier/postal service in this country.

It is to state that, all pensioners are in regular touch with their pension paying banks and occasionally visit branches to ensure that life certificate is submitted in time for receiving pension regularly without any problem.

Under the circumstances, we humbly request CMPFO to involve SBI and other pension disbursing banks dealing with CMPF pension, may be directed/mandated to distribute revised PPO to eligible pensioners, by keeping a copy of PPO with bank branches. This procedure will also facilitate entry of PPO nos. on bank pass-book as has been mandated by Reserve Bank of India (RBI).

It is hoped that our above suggestions will be considered for implementation as it is cost-effective and time saving also.

Yours sincerely,



(P. K. SINGH RATHOR)

Principal General Secretary, AIACE

CC

1. The Secretary, MOC, New Delhi
2. Chairman, CIL, Kolkata
3. CMD, SCCL, Kothagudam



Ref No. AIACE/CENTRAL / 030

Dated 4.4.2024

To

1. The Chairman,
Coal India Ltd.,
Kolkata

2. The Chairman,
State Bank of India.

3. The CMD, SCCL,
Kothagudem, Telangana

4. The Commissioner, CMPFO,
Dhanbad

Sub: Request to re-consider earlier proposal of AIACE vide letter no AIACE/Central/2023/66 dated 25/8/2023 for involving Pension disbursing Banks for data collection needed for issuing revised PPO

Dear Sir,

The CMPFO has been issuing PPO to coal employees after collecting all the needed data after retirement including name of spouses and their photos. The bank is disbursing the pension without any problem if the life certificate is submitted in time. Most of the pensioners have converted their pension account as "Former OR Survivor".

For issuing revised PPO to facilitate smooth starting of Widow pension, the exercise has been undertaken for collection of Aadhar card, PAN card (if needed) of the spouse and other data, most of which are already available with the company, CMPFO and pension disbursing banks.

It is to be noted and appreciated that AIACE/AICPA has been struggling for ensuring hassle free start pension to spouses, in the case of death of the beneficiaries.

To start the pension to spouse, only data needed is the death certificate of the beneficiary as Aadhar card, PAN card of the spouse (if needed), are available with the pension paying banks.

CIL and its subsidiary companies and SCCL have issued many notices for collection of several data from the existing pensioners who have settled across the country, even in rural areas and away from media coverage. These data are not at all required to be resubmitted by the pensioners. The different notices have created panic among the pensioners.

It is apprehended that coal companies will not be able to trace the pensioners and collect data from them fully and this revised PPO is unlikely to be issued in a year or two and the spouses of coal pensioners will continue to face harassment in start of the pension after the death of the beneficiary.

Earlier, we at AIACE had suggested for involving Nodal Banks as an easy alternative path for collection of needful data required for starting Widow pension to spouses of beneficiary pensioners. (Copy vide Annexure-I).

Ignoring our suggestions in the above letter, CMPFO had communicated to all Coal Companies vide their letter no. CPF/CP/111(26)/Pen/Misc/HQ/Vol-III/520 dated 25th August, 2023 for various measures suggested to them for issue of revised PPO. (Copy vide Annexure-II).

Accordingly, Coal companies initiated various measures as reflected from the Minutes circulated by CIL vide letter Ref. no. CIL/C-5B/Pension/181 dated 27.03.2024 regarding SUBMISSION OF REVISED PPO FORMS IN RESPECT OF RETIRED EMPLOYEES OF CIL AND ITS SUBSIDIARIES. (Copy vide Annexure-III).

It is to note that in spite of CIL's all out efforts in last 7 months, less than 7% pensioners have reacted to the request for submission of data as sought by CMPFO.

The more is the delay, the more are Fraudsters at work to dupe the pensioners by disguising themselves as officials from CMPFO & SBI. The coal employees are being subjected to online fraud and they are being duped money from their bank. The suspects, claiming to be CMPFO officials are regularly calling the pensioners for submitting online data. There are several instances where lakhs of rupees have been fraudulently withdrawn from their accounts. This is clearly the fall out of delay in allotment of revised PPO mentioning the name of the next beneficiary (spouse and divyang son/daughter, if any)

We feel that, CMPFO cannot shrug off its responsibility by merely issuing NOTICE for CMPS-1998 pensioners, most of whom are less educated and digitally illiterate for not getting trapped by fraudsters. (CMPFO Notice vide Annexure-IV)

Certainly, it is a futile attempt by CIL/SCCL/CMPFO to collect data from pensioners about whom the company is not exactly knowing their whereabouts as of now. Also most of the old pensioners are out of social media network and so will not respond to notices and advertisements of the company. Also the company's fund will be wasted in advertisement in local and national papers.

In the matter of Divyang children who have been allowed a 25% pension by a recent gazette notification, the data need to be collected from the pensioners as these data are not available with company, CMPFO and pension disbursing banks.

It is requested that CMPFO take initiative for mentioning the name of Divyang children of pensioners, if any, in the revised PPO who apply for it and submit necessary documents in support of it.

Under the circumstances, we humbly request that CIL/SCCL management, CMPFO, SBI and other pension disbursing banks dealing with CMPF pension to resolve the issue. The banks may be directed/mandated to start spouse pension after submitting the death certificate of the beneficiary/pensioners keeping the same PPO till the revised PPOs are issued to all.

This will relieve CIL officials from massive futile action in collecting data as well as ease the pensioners and spouse in getting the pension after death of beneficiary.

Hope, CIL/SCCL/SBI and other related banks will take immediate action over our proposal.

Yours sincerely,



(P. K. SINGH RATHOR)
Principal General Secretary, AIACE

CC

The Secretary, MOC, New Delhi

The CMD, SCCL, Kothagudem

All Directors, CIL, Kolkata

All CMDs – ECL/BCCL/CCL/WCL/SECL/MCL/NCL/CMPDIL



ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)
 (Regd. Under the Trade Union Act, 1926; Regd. No. 546 / 2016)
 302, Block No. 4, Ram Krishna Enclave, Nutan Chowk, Sarkanda; Bilaspur (CG)
 E-mail : centralaiace@gmail.com ; Ph. 9907434051

Ref No. AIACE/CENTRAL/2023 / 066

Dated 25.8.2023

To

The Commissioner
 Coal Mines Provident Fund Organization,
 Police Lines,
 Dhanbad – 826001
 (JHARKHAND)

Sub:- Need for streamlining the process of Preparation of Revised PPO to pensioners retired before October 2022 to facilitate easy starting of Widow pension

Dear Sir,

Subsequent to our long pending agitation for **“Simplification of Widow pension and its starting at Bank Level on due Intimation”**, new procedure and issue of PPO in revised format was launched for pensioners retiring from October, 2022 onwards.

It was also stated that for other pensioners retiring prior to October, 2022 revised PPO will be issued subsequently. However, how this work will be conducted was never disclosed at any platform. The only advice to pensioners, issued by CMPFO was, to convert their pension paying account into “Former or Survivor” mode. **The nodal bank SBI also started issuing different directives at different levels.**

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3	PAN and AADHAR details of pensioner & spouse	Details are already available with bank
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Thus, as seen above, it is harassment designed for wastage of time in asking documents when these are already available with concerned departments. This is resulting in false circulation of misleading messages by different persons, including Press, in the name of CMPFO.

Under the circumstances, it is requested to **clarify the updated position and any required modalities to be observed by pensioners**, on the issue of revised PPO to retirees of pre-October,2022 period. Simultaneously, it is requested to issue revised Guidelines/SOP/Information to be followed by all offices of CMPFO, the lead bank, the employer and the pensioner.

It is hoped that acceptance of these measures will be duly considered which will go a long way in eliminating misleading communications from all and sundry.

Thanking You,



(P. K. SINGH RATHOR)

Principal General Secretary

Encl: As above

Copy for kind information to

4. The Coal Secretary, Ministry of Coal, New Delhi.
5. Chairman, CIL, Kolkata
6. CMD, SCCL, Kothagudam



सामाजिक सुरक्षा संगठन
Social Security Organisation

कोयला खान भविष्य निधि संगठन
COAL MINES PROVIDENT FUND ORGANISATION
(भारत सरकार कोयला मंत्रालय का एक सांविधिक निकाय)
(A Statutory Organization under Ministry of Coal, Government of India)

आयुक्त का कार्यालय
OFFICE OF THE COMMISSIONER

पुलिस लाईन, @POLICE LINE,
धनबाद @DHANBAD
पिन /PIN-826014
(झारखण्ड)/(JHARKHAND)
फोन नं./Phone No.- 0326-2202114
email : commissioner@cmpfo.gov.in
Website:- www.cmpfo.gov.in

F.No. CPF/CP/111(26)/Pen/Misc/HQ/Vol-III/520

Dated - 25/8/23 August, 2023

To,

- The Director (P),
(i) CIL and its subsidiaries
(BCCL, ECL, CCL, WCL, NCL, SECL, NECL)
(ii) The Director (P), SCCL
(iii) All Private Coal Companies/ Coal Block.

Sub: Issue of Revised PPO to the existing pensioners for hassle-free payment to their spouse in the event of death – reg:

Sir,

With reference to the subject cited above, I am to inform that this Office is in process of issuing revised PPO so that spouse may get hassle-free pension in the event of death of pensioners. For that purpose, you are requested to provide the following information/documents:

- Name of Spouse
- Existing bank account of the pensioner with "Former or Survivor Mode" & operative with spouse.
- Copy of Aadhar Card of spouse.
- Joint photograph with spouse

In addition, following information would further facilitate the process:

- Copy of PAN Card of spouse
- Mobile No. of spouse
- E-mail id of spouse

The above said information & document compiled and authenticated and routed through Area level/ Area General Manager concerned to Concerned Regional Offices of CMPFO in excel form with soft copy for further processing at Regional Offices level.

Yours faithfully,

(V.K. Mishra) 25/8/23
Commissioner

कोल इण्डिया लिमिटेड

(एक महारत्न कंपनी)

श्र. श. एवं औ. सं. विभाग

कोलभवन, प्रीमाईस-4, एम.ए.आर. प्लॉटसं: ए.एफ. III

ए.ए.: 1-A, न्यूटाउन, राजरहाट, कोलकाता-700156

सी.आई.एन: L23109WB1973GOI028844

फोन: 033 2324 4112, फैक्स-033 2324 6527

ई-मेल - gmmprir.cil@coalindia.in

वेबसाइट: www.coalindia.in



COAL INDIA LIMITED

(A Maharatna Company)

MP&IR DIVISION

Coal Bhawan Premise No.4, MAR Plot NoAF-III

AA-1A, New Town, Rajarhat, Kolkata 700156

CIN: L23109WB1973GOI028844

Phone: 033 2324 4112, Fax – 033 2224 6527

E-Mail: gmmprir.cil@coalindia.in

Website - www.coalindia.in

(एक आई.एस.ओ.:9001:2015, आई.एस.ओ.:14001:2015 एवं आई.एस.ओ.:9001:2015 प्रमाणित कंपनी)

संदर्भ : सीआईएल/सी-5बी/पेंशन/781

दिनांक 27.03.2024

MINUTES OF THE MEETING DATED 22.03.2024 REGARDING SUBMISSION OF REVISED PPO FORMS IN RESPECT OF RETIRED EMPLOYEES OF CIL AND ITS SUBSIDIARIES.

Participants :

Sl. No.	Representation from HQ	SL. No.	Representation from Subsidiaries
1.	Chairman cum Managing Director	1.	D(P), CCL
2.	Director(P&IR)	2.	D(P), SECL
3.	ED(Co-ordination)	3.	D(P), NCL
4.	General Manager(MP & IR)	4.	D(P), MCL
5.	TS to DP	5.	D(P), WCL
6.	Sr. Manager(P/IR)	6.	D(T & CRD), CMPDIL
		7.	General Manager(P/IR), BCCL
		8.	General Manager(P), ECL

The meeting began with the welcome address and brief introduction of the subject by the General Manager (MP & IR), CIL.

Thereafter, the Director (P & IR), CIL addressed the participants and congratulated the Director (Personnel), SECL on his appointment to the post. Moving on, he emphasized on the importance of submission of the revised PPOs for the employees of the Company as well as their spouses, on how in the present system the spouse of an ex-employee faces hardship in commencement of pension in the event of the date of the ex-employee, and how the same can be mitigated by the present drive initiated by CIL.

Deliberation:

Subsequently, the General Manager (MP & IR), CIL shared a presentation on the subject with the subsidiaries and explained the progress of each subsidiary on the subject, while highlighting the challenges cited by the subsidiaries, as under:

1. Despite wide publicity, the response is very slow
2. Difficult to track/ establish communication as pensioners after retirement have settled far away from their place of work.
3. Difficult to get the data of existing pensioners.
4. List of pensioners not furnished by CMPFO.
5. Feedback on number of revised PPO issued not provided by CMPFO.

The house was informed that at present merely 22397 ex-employees out of the tentatively reported numbers of 3,33,186 ex-employees have submitted their revised PPOs to CMPFO, which is only 6.72 % of the total target population.

Thereafter, review was undertaken with each subsidiary on the action being taken at their end for prompt execution of the activity.


The subsidiaries informed that they are continuously disseminating message to the retired employees for submission of the revised PPOs to CMPFO through various mediums, including social media, newspapers, etc. The subsidiaries also cited challenges faced by them in the process due to non-availability of information with respect to the place of residence/ contact details, etc of such retired employees. Further, they also expressed need for heightened level of cooperation from CMPFO on the subject.

Decision:

After due deliberation with all subsidiaries the following decision was taken:

1. All subsidiaries shall undertake the activity on Mission-mode and execute the same within a period of three months.
2. The Subsidiaries will make appropriate use of social media, newspapers (both local and national), Union representatives, existing employees, etc. for intensive dissemination of message and time-bound execution of the activity.

The meeting ended with thanks to all participants.


Goutam Banerjee
General Manager (MP & IR)

Distribution to :

1. The Director (Personnel), CCL/ ECL/ BCCL/ NCL/ SECL/ WCL/ MCL/CMPDIL/ NEC
2. The ED(Co-ordination), CIL
3. The General Manager/ HOD(IR), CCL/ ECL/ BCCL/ NCL/ SECL/ WCL/ MCL/CMPDIL/ NEC
4. The HOD(Pension), CCL/ ECL/ BCCL/ NCL/ SECL/ WCL/ MCL/CMPDIL/ NEC
5. The Technical Secretary to Director(P&IR), CIL/CCL/ ECL/ BCCL/ NCL/ SECL/ WCL/ MCL/CMPDIL/ NEC
6. Office Copy.

PUBLIC NOTICE

“Awareness amongst all members of CMPFO to beware from fraudsters & Clarification from CMPFO”

ATTENTION

Dear CMPF subscribers/ pensioners,

A special drive is being carried out by CMPFO through the Regional Offices for issuance of revised PPO to the retired **pensioners** of the Coal Companies **on** submission of application with required authenticated documents through the respective areas. Also, C-CARES, an online portal, was launched recently where all claims are being settled online.

As CMPFO is marching towards complete transparency and standing by its **subscribers** during and after **exit from** service, some **unscrupulous** elements with **vested interest** have resorted to serious online fraud resulting in siphoning of lakhs of rupees of the members' **hard-earned PF/ Pension money**.

Two unfortunate incidents have come to the notice where members of CMPFO have been duped huge amount of money by imposters pretending to be or impersonating as CMPFO Officials trying to assist one pensioner for submission of revised PPO application form and **for** activation of online operations of Senior Citizen Pensioners' Accounts of **another pensioner**.

In view of the above, all CMPF **subscribers/ pensioners are hereby cautioned** to beware of such fraudsters and advised ***not to share ATM PIN, internet banking passwords, screen shots of mobile, clicking on links shared*** etc., as CMPFO never asks any member to share such information.

The subscribers/ pensioners are hereby advised to contact CMPFO or the concerned Regional Office directly for any information / assistance regarding revised PPO and other services **on the address and telephone numbers appearing only on the website of the CMPFO.**

***** Be Vigilant Be Safe*****



ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

(Regd. Under the Trade Union Act, 1926; Regd. No. 546 / 2016)

302, Block No. 4, Ram Krishna Enclave, Nutan Chowk, Sarkanda; Bilaspur (CG)

E-mail : centralaiace@gmail.com ; Ph. 9907434051

Ref No. **AIACE/CENTRAL/2024 / 045**

Dated 24.5.2024

To

The Commissioner
Coal Mines Provident Fund Organization,
Police Lines,
Dhanbad – 826001
(JHARKHAND)

Sub: Need to follow uniform format for issue of Revised Pension Payment Order (PPO)

Dear Sir,

It is a matter of pleasure that, CMPFO has started issuing Revised Pension Payment Orders (PPOs) to pensioners which will pave the way for smooth starting of widow pension on the death of a pensioner.

However, it has been observed that different Regional Offices of CMPFO are adhering to different formats for revised PPO.

In some cases, Joint Photographs of Pensioner with spouse is missing. (Sample Vide Annexure -I).

Curiously, in some cases, Joint Photographs of Pensioner with spouse is duly provided. (Sample vide Annexure-II)

In some cases, even Reference letter no. and date is also missing. All these half-heartedly prepared PPOs require immediate attention for issuing proper PPOs carrying necessary details. It is also to see in annexure that pensioners/beneficiaries have not given the copy of the revised PPO and they are in dark about the issuance of the PPO.

Under the circumstances, it is requested for needful actions so that all eligible pensioners start receiving Revised PPOs in correct uniform format with immediate effect.

With Regards,

P.K.SINGH RATHOR
Principal General Secretary

Cc:

The Secretary (Coal), Ministry of Coal, Govt of India, New Delhi.
The Chairman, CIL, Kolkata
The CMD, SCCL, Kothagudem



कोयला खान भविष्य निधि संगठन
COAL MINES PROVIDENT FUND ORGANISATION
(भारत सरकार कोयला मंत्रालय का एक सांविधिक निकाय)
(A Statutory Organization under Ministry of Coal, Government of India)
क्षेत्रीय कार्यालय,
REGIONAL OFFICE, JABALPUR

पता /Address-
SHAKTINAGAR
GUPTESHWAR JABALPUR
(M.P.)

Ref.No.:-

CMPF A/C NO.: JBP/60/3018

PPO NO.: JBP2324000455

1802
PARA UNDER CMPS:- 10(1)

Dated:-

To,

BANK OF BARODA
BRANCH - DHANPURI
DIST- SHAHDOL (M.P.)

Paste here joint photograph

Sir/Madam,

With reference to your application for the payment of benefits under CMPS 1998, we are glad to inform you that your claim has been settled for pension payment vide PPO No. JBP2324000455 as per details given below.

Monthly Pension details.**Member Pension :** Exit Date from service- 31/07/2023 Validity -Till Alive.

Name of Pensioner			Monthly Pension	Arrear Pension	Recovery (if any)	Net Arrear Payable
KRISHNA RIHARI			29,431.00	117724.00		117724.00
Date of Birth	07.12.1963	Aadhar No.	338581065095		PAN No.	AIFPB2674J
Mobile No.	7987286409	Email ID				
Bank Name		Account No.	Branch IFSC		Branch Name	
BANK OF BARODA		5080100006606	BARBODHANPU		DHANPURI	
AMARKANTAK ROAD , DHANPURI , DIST- SHAHDOL (M.P.)						

Widow/Widower Pension(After Death of Member)
Validity - Death or re-marriage whichever is earlier

Name of Spouse		Pension per month	Arrear + O/S Benefit		Recovery (if any)	Net Arrear Payable
SMT- RADHA BAI		17,659.00			-	
Date of Birth	03.09.1977	Aadhar No.	611331107468	PAN No.		CLMPC9273L
Mobile No.	-	Email ID	-			
Bank Name		Account No.	Branch IFSC	Branch Name		
BANK OF BARODA		5080100006606	BARBODHANPU	DHANPURI		
AMARKANTAK ROAD , DHANPURI , DIST- SHAHDOL (M.P.)						

You are requested to furnish annual life certificate and non-re-marriage certificate (in case of widow or widower pension) or non-marriage certificate (in case of daughter) through JEEVAN PRAMAN PORTAL or any Branch of **STATE BANK OF INDIA or Nodal Bank STATE BANK OF INDIA, Main Branch, Dhanbad** or through email on cmpf.pension@sbi.co.in. In all future reference to Regional CMPF office, Please mention your PPO.No. JBP2324000455 and CMPF A/C No. : JBP/60/3018

Enclosure:

- Specimen signature of Pensioner
- Undertaking by the Pensioner

Accepted By

Name & Designation of Authority

- Name and address of the Nodal Bank/Branch with a copy of Descriptive Roll
- The Manager -DAMNI UG MINE ,POST-KHAIRHA , DIST-SHAHDOL ,(M.P.)

1042-7489/98/0004-0000\$05.00/0

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100

Section 401(b)(1)(B) - 100% of the amount of the contribution

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ES-SRATH KUMAR A.Y.

REGIONAL COMMISSIONER W

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ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

(Regd. under The Trade Union Act 1926; Regd. No. 546 / 2016)

302, Block No. -4, RamKrishna Enclave, Nutan Chowk, Sarkanda, Bilaspur (CG)

Email: centralaiace@gmail.com; Ph. 99074 34051

Ref No. AIACE/CENTRAL / 051

Dated 19.6.2024

To
The Commissioner, CMPFO,
Dhanbad

Sub: Request for creating a dedicated portal to monitor Status on issuing Revised PPO and maintaining a standardised format

Dear Sir,

Your kind attention is requested to be drawn to your F no. CPF/CP/111{26}/Pen/Misc/HQ/Vol-III/520 dated 25th August, 2023 for Issue of Revised PPO to the existing pensioners for hassle-free payment to their spouse in the event of death. (Vide Annexure-I)

The letter shows your concern towards starting hassle-free pension to spouse in event of death of pensioners which is being discussed since long at different fora.

Subsequently, as a follow-up measure, Coal India Ltd. also issued a letter no. CIL/CH/4354 dated 3.1.2024 on the same subject. (Vide Annexure-II)

As pointed out in CIL's above letter, in paragraph marked "A", the required data is required to be submitted by coal companies in excel format as mentioned in CMPFO letter dated 25-8-2023.

It is heartening to note that, after submission of needful documents by existing pensioners, work has started at both ends ie at CIL/CIL's subsidiaries and CMPF level.

We believe that this is a voluminous task which may consume months for completion. Meanwhile, existing pensioners, who have submitted required documents to respective last place of working, are totally in dark about fate of their submission and wonder whether their documents have reached/not reached CMPFO and when they will receive the Revised PPOs. The situation worsens when they find a few among them have started receiving these revised PPOs.

Thus, it is requested that a common portal by CMPFO and CIL be developed for monitoring the status of issue of revised PPOs and locating the movement of submitted documents in CIL/CMPFO. Both these organizations are competent enough to maintain their own websites, and this simple portal can be very easily developed with the expertise available with them. Creating such portal will also ensure proper work culture at the grass-root level in both CMPFO & CIL.

Further, this dedicated portal will be able to eradicate the following deficits observed in the issue of new Revised PPOs like:

- i. Inadvertent errors in Name / Middle name / Surname
- ii. Absence of Joint/Individual photos submitted for the Revised PPO
- iii. Missing Signature of Authorised CMPF personnel with official Seal in the Revised PPO
- iv. Abolishing the requirement of Authentication of the signature of Pensioner or Spouse by any authority (as per the Footnote-I in guidelines for issuing Revised PPO).
- v. Non uniformity in the format of the Revised PPO issued from Different CMPF Region.

It is further to state that, as observed in certain cases, one or more the above discrepancies are still playing havoc with the widows/widowers as Banks are harassing them for none of their faults.

In anticipation of a positive response from your end,

Yours sincerely,



(P. K. SINGH RATHOR)

Principal General Secretary, AIACE

CC

Chairman, CIL, Kolkata

D(P&IR), CIL, Kolkata

All CMDs – ECL, BCCL, CCL, WCL, SECL, MCL, NCL, CMPDIL

CMD, SCCL - with similar request.

Copy for information to:

Hon'ble Minister of Coal & Mines

Hon'ble Minister of State for Coal & Mines

Coal Secretary, Govt of India, New Delhi.



सामाजिक सुरक्षा संगठन
Social Security Organisation

कोयला खान भविष्य निधि संगठन
COAL MINES PROVIDENT FUND ORGANISATION
(भारत सरकार कोयला मंत्रालय का एक सांविधिक निकाय)
(A Statutory Organization under Ministry of Coal, Government of India)

आयुक्त का कार्यालय
OFFICE OF THE COMMISSIONER

पुलिस लाईन, @POLICE LINE,
धनबाद @DHANBAD
पिन /PIN-826014
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फोन नं०/Phone No.- 0326-2202114
email : commissioner@cmpfo.gov.in
Website:- www.cmpfo.gov.in

F.No. CPF/CP/111(26)/Pen/Misc/HQ/Vol-III/520

Dated - 25 August, 2023

To,

- The Director (P),
(i) CIL and its subsidiaries
(BCCL, ECL, CCL, WCL, NCL, SECL, NECL)
(ii) The Director (P), SCCL
(iii) All Private Coal Companies/ Coal Block.

Sub: Issue of Revised PPO to the existing pensioners for hassle-free payment to their spouse in the event of death – reg:

Sir,

With reference to the subject cited above, I am to inform that this Office is in process of issuing revised PPO so that spouse may get hassle-free pension in the event of death of pensioners. For that purpose, you are requested to provide the following information/documents:


- Name of Spouse
- Existing bank account of the pensioner with "Former or Survivor Mode" & operative with spouse.
- Copy of Aadhar Card of spouse.
- Joint photograph with spouse

In addition, following information would further facilitate the process:

- Copy of PAN Card of spouse
- Mobile No. of spouse
- E-mail id of spouse

The above said information & document compiled and authenticated and routed through Area level/ Area General Manager concerned to Concerned Regional Offices of CMPFO in excel form with soft copy for further processing at Regional Offices level.

Yours faithfully,


(V.K. Mishra) 25/8/23
Commissioner



(महाराष्ट्र कंपनी)

**COAL INDIA LIMITED**

(Govt. of India Enterprise)
Premises No.04, MAR, Plot no.AF-III
Action Area 1A, New Town, Rajarhat,
KOLKATA - 700 156
CIN : L23109WB1973GOI028844

(An ISO 9001:2015, ISO 14001:2015 & ISO 50001:2011 Certified Company)

संदर्भ सं: CIL/CH/ 4354

दिनांक: 3.1.2024

The C.M.D.,
ECL/BCCL/CCL/WCL/NCL/MCL/SECL/CMPDIL

विषय: Issue of revised PPO to the existing pensioners for hassle-free payment to their spouse in the event of death

Dear Sir,

The matter of starting hassle-free pension to spouse in event of death of pensioners is being discussed since long at different fora.

Commissioner, CMPFO vide letter no.: CPF/CP/111 (26)/Pen/Misc/HQ/Vol.-III/520 dated 25th August 2023 **(Annexure-A)** addressed to Director (Personnel) of CIL & Subsidiaries requested to provide compiled and authenticated documents of spouse/pensioners routed through Area level/Area General Manager to concerned Regional Offices of CMPFO in excel for with soft copy for issuing revised PPO.

Director (P & IR), CIL vide letter no.: CIL/D (P & IR): 005:10:101 dated 04.09.2023 **(Annexure-B)** raised the issues/difficulties faced in providing information as sought by Commissioner, CMPFO.

Subsequently, Additional Commissioner, CMPFO vide letter no.: CPF/CP/111 (26)/Pen/Misc/HQ/Vol.-III/565 dated 14th Sept,2023 addressed to officials of CMPFO **(Annexure-C)** provided a format of revised PPO for generating and issuing revised PPOs within a month, for achieving the objective of hassle free payment of spouse pension.

However, it has been learnt that progress neither from coal companies' side nor from CMPFO's side has been made, due to which the retired employees of coal companies, at present, are clueless and accordingly raising their concerns at all levels.

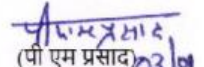
A

The matter was discussed with Commissioner, CMPFO on 02.01.2024 and he has assured to provide all assistance in clearing the issue from their end. The desired information, as sought by CMPFO, is required to be submitted by coal companies in excel format as mentioned in above letter dated 25.08.2023.

Therefore, it is being requested that the concerned officials may be sensitized in the matter for completion of the task at the earliest. It is also suggested that a subsidiary-wise nodal officer may be appointed for monitoring and completion of the above task on priority basis. The details of nodal officers to be sent to GM (MP & IR), CIL.

A review meeting on the matter will be held with Director (Personnel) of Subsidiaries alongwith the concerned officials in next week.

भवदीय,


(पी एम प्रसाद) 03/01/24
अध्यक्ष

Cc: Director (P & IR), CIL
Cc: Director (Fin), CIL



ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

(Regd. Under the Trade Union Act, 1926; Regd. No. 546 / 2016)

302, Block No. 4, Ram Krishna Enclave, Nutan Chowk, Sarkanda; Bilaspur (CG)

E-mail : centralaiace@gmail.com ; Ph. 9907434051

Ref No. AIACE/CENTRAL/2024 / 066

Dated 26.8.2024

To

The Chairman,
CMPF Board of Trustees,
Ministry of Coal, Govt. of India,
New Delhi.

Sub:- Issue of appropriate mandate to banks to smoothen start of Widow pension under CMPS-1998 along with instructions to CMPFO for not issuing faulty Revised PPO to pensioners

Dear Sir,

We want to draw your kind attention to our various letters like AIACE/CENTRAL / 010 dated 24.1.2024, AIACE/CENTRAL/2024 / 014 dated 3.2.2024, AIACE/CENTRAL / 040 dated 6.5.2024 AIACE/CENTRAL/2024 / 045 dated 24.5.2024, AIACE/CENTRAL / 051 dated 19.6.2024, AIACE/CENTRAL / 056 dated 12.7.2024 etc. regarding simplification of pension payment process to spouses of deceased coal executives and employees who are eligible for receiving pension under CMPS 1998.

AIACE and AICPA had been restoring to agitation for "Simplification of Widow/widower pension process and its starting at Bank Level on due Intimation.

The CMPFO took decision to issue revised pension pay order(PPO) mentioning the name of spouse of the employees for payment of entitled amount @60% of original pension after the death of the pensioner. It also circulated different formats for collection of data and documents from the existing pensioners scattered across the country through the collieries/units of CIL and SCCL from where they retired. This created panic among the pensioners. In last one year, a handful of data and documents have been collected as many a pensioners residing in remote areas and unaware of social media have not submitted the documents.

CMPFO directed all pensioners to convert their pension paying account into "Former or Survivor" mode. **The nodal bank SBI also started issuing different directives at different levels.**

The preparation of Revised PPO was half-heartedly started by different regions of CMPFO spread throughout the nation. Considerable time was lost in so called collection of data from pensioners which are already in the possession of various wings involved in Pension disbursement as shown below with our observations/comments:

Item No.	Documents required from CIL Offices	Our Observations/Comments
1	Joint photo of pensioner & spouse (3 copies)	Already submitted with employer and CMPFO in the past. Also available with pension paying Bank. If required fresh, there must be Online mode of submission
2	SB A/c details in "F or S" mode of operation	Details are already available with bank
3	PAN and AADHAR details of pensioner & spouse	Details are already available with bank
4	Old PPO Intimation copy	Details available with bank, employer & CMPFO

This rigorous method could collect data from hardly 10% data from pensioners. Moreover, these data from every pensioner failed to satisfy CMPFO requirements leading to Rejection/Wrong preparation of Revised PPOs.

Tragically, Guidelines/SOP/Information to be followed by all Regional offices of CMPFO, the lead bank, the employer and the pensioner were never properly prepared, circulated or were announced. Certainly, it is a futile attempt by CIL/SCCL/CMPFO to collect data from pensioners about whom the company is not exactly knowing their whereabouts as of now. Only the pension disbursing banks know about the live pensioners as well as their addresses available in the bank record.

Our association has been demanding simple process for start of pension after the death of beneficiaries to their spouses as below.

The spouse of the pensioners should approach the bank from where the beneficiary was getting pension and inform about the death of the spouse with request to start the pension at the rate of entitled amount. This will eliminate harassment to the spouses in visiting the collieries and units where last worked for filling several forms. The related data are already available with CMPFO and with the company.

It is to inform that the pensioners are very much agitated over the delaying attitude of CMPFO. The CMPF commissioner has been informed from time to time in writing as well as verbally but we are sorry to say that he turned deaf ear to resolve the issue.

The members of AICPA and AIACE had staged one day gherao and dharna of CMPFO, Asansol region on 22nd August, 2024 and they will organize at other places too if demands are not met.

Under the circumstances it is requested that being chairman of CMPFO, may kindly take decision in BOT meeting to adopt a procedure whereby, the banks are mandated to start spouse pension after submitting the death certificate of the beneficiary/pensioners on the basis of available PPO/Revised PPO as the case may be.

Thanking You,



(P. K. SINGH RATHOR)

Principal General Secretary

CC

1. Sri G K Reddy Ji, Hon'ble Minister of Coal, Govt of India, New Delhi- With a request for appropriate direction to CMPFO.
2. Sri S C Dubey Ji, MOS (Coal), Govt of India, New Dehi
3. All Members of CMPF, Board of Trustees